

A

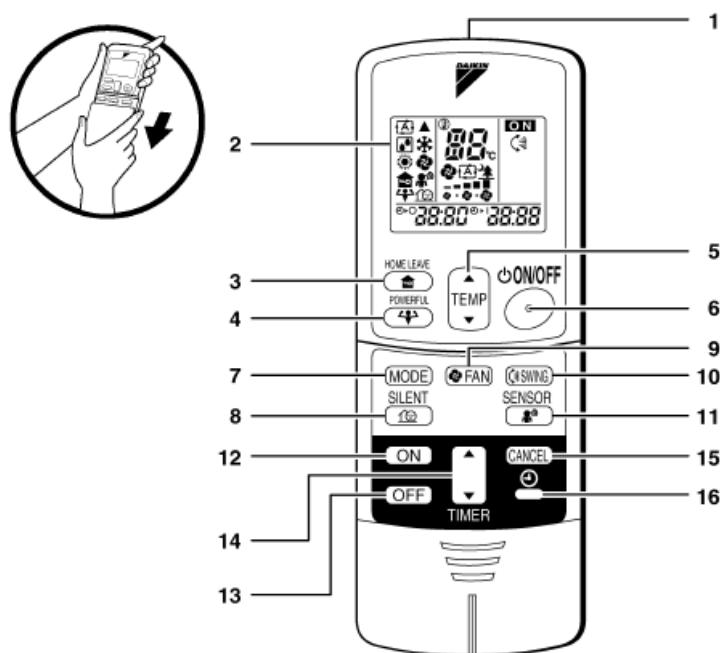
Accessibility:

- Free private parking outdoors, near the main entrance; ramp access to the main doors and Restaurant O Convite.
- Garage parking via Avenida Beato Nuno with elevator access to all floors (garage parking fees of 10€ per day).
- *Inside:* Lowered writing desk at reception. Adapted restrooms are located on Floor 0 near the restaurant (unisex/accessible stalls feature 84cm wide doors, side bars, and adjustable washbasins).

Adapter Plugs: Available 24/7 at Reception.

Air Conditioning & Heating: All rooms feature individually controlled climate systems.

Please adjust via the wall control panel or the radiator knob. Dial 9 for assistance.



1. Signal Transmitter
2. Display: It displays the current settings. *(In this illustration, each section is shown with all its displays ON for the purpose of explanation.)*

3. HOME LEAVE button.
4. POWERFUL button: POWERFUL operation quickly maximizes the cooling/heating effect in any operation.
5. TEMPERATURE adjustment buttons: It changes the temperature setting. Press “▲” to raise the temperature and press “▼” to lower the temperature.
6. ON/OFF button
7. MODE selector button: It selects the operation mode. Each pressing of the button advances the mode setting in sequence:



8. Outdoor unit SILENT button.
9. FAN setting button: It selects the air flow rate setting.
10. SWING button.
11. SENSOR button: INTELLIGENT EYE operation.
12. ON TIMER button.
13. OFF TIMER button.
14. TIMER setting button.
15. TIMER CANCEL button: It cancels the timer setting.
16. CLOCK button.

Airlines & Airport: Lisbon Airport (LIS) is 120 km away via the A1 highway (~1h 15m drive).

Amenities (In-Room):

- *Complimentary:* Hairdryer, toiletries, bathrobe, slippers, laundry bag and 1 complimentary water bottle.
- *On Request (Free, 24/7):* Iron & ironing board, dental kit, shaving kit, sewing kit, comb, nail file, tea kettle, and extra pillows.

B

Bar: Located on the ground floor next to the lobby. Offers drinks, local wines, Nespresso coffee, tea, and light snacks. **Opening Hours:** 09:30 AM – 12:00 AM midnight.

Bathrobes & Slippers: Provided in-room for Spa access. Children's sizes are available upon request (subject to availability). To purchase duplicates to take home, please contact Reception.

Bicycle Station: Located securely in our garage (Floor -1), our locked, enclosed bike hub is free for guest use. It features a high-pressure wash hose and a basic tool kit for tuning and repairs. Please contact Reception for access.

Breakfast (Restaurant O Convite, Floor 0):

- *Full Buffet:* Weekdays 7:30 AM – 10:00 AM | Weekends & Holidays 7:30 AM – 10:30 AM.
- *In-Room Continental:* Available until 10:30 AM. Please hang the order form on your door handle before 4:00 AM, or dial Reception before 10:30 AM. (*Room service supplement: €4.00 per person*).

C

Chargers: Mobile device chargers are available at Reception upon request.

Conference & Banqueting Centre: Features 4 fully equipped meeting rooms with A/C, Wi-Fi, AV projectors, and sound systems. Contact Reception for event bookings.

Cribs: Available complimentary upon request (subject to availability).

D

Do Not Disturb: Please hang the "Do Not Disturb" card outside your door if you require privacy.

E

Electricity: 220V. Adapters are available at the front desk.

Elevators: Elevators service both wings of the property. The lift near the Bar provides direct access to the Garage and the Dom Spa Wellness Centre on Floor -1.

Evacuation: Review the emergency map behind your room door. In the case of a fire, assess the door before opening—if hot, stay inside, turn off A/C, and seal door gaps with wet sheets. If safe, exit via the nearest stairwell. Do not use the elevators.

Exchange Rates: Foreign currency exchange is not available on-site. Reception can direct you to the nearest local bank.

Extra Beds: Available for select room categories upon request (fees and availability limitations apply).

F

Family Services: We offer connecting rooms, cribs, a children's menu, an outdoor playground, and a weekend Kid's Room (unsupervised, near reception).

Fire emergency: Dial 9 immediately to report the location. The property is equipped with 24/7 smoke detectors, fire alarms, and extinguishers in all corridors.

G

Garage & Parking: Private, free outdoor parking. Indoor garage (15-car capacity, parking fee of 10€ per day) is located on Floor -1 with direct elevator access to the lobby. Free outdoor parking for tour buses is available.

Gift Cards: Customizable gift vouchers for accommodations, dining, or spa treatments can be purchased at Reception.

H

Housekeeping: Rooms are serviced daily. If you prefer immediate or specific timing, please place the "Please Make Up Room" sign on your door and inform the reception staff.

K

Kettles & Hot Water: In-room water kettles are available upon request at Reception (subject to availability). Alternatively, you are welcome to ask for complimentary hot water at the Bar at any time during opening hours.

Keycard: For your room's security door. Please return all keycards to the front desk upon check-out.

L

Laundry & Ironing: Available daily (Weekdays 9:00 AM – 5:00 PM; limited weekend service). Please complete the laundry form found in your closet, place items in the provided bag, and notify Reception for pickup.

Lost & Found: Please contact Reception to report or retrieve lost items.

Luggage Storage: Complimentary 24/7 secure baggage storage is available at the front desk.

M

Maps & Medical: Feel free to ask the reception staff for city maps and tailored itineraries. If you need medical assistance, you may ask the reception staff to call emergency services.

Minibar: Stocked daily. Please note any final-day consumption on the minibar checklist and present it to the front desk during check-out.

P

Payments: We accept Visa, American Express, Diners Club, MasterCard, Eurocard, and Debit Cards. *We do not accept personal or traveler's checks.*

Pets: Pets are not permitted inside the hotel premises.

Pharmacy: There are 4 pharmacies in Fátima. For after-hours (7:00 PM+) or weekend emergency pharmacy rotations, please call Reception.

Photocopies & Printing: Available 24/7 at the front desk (nominal fees apply).

Pillow Menu: Complimentary pillow varieties are available to customise your sleep. Request your pillow via dial 9.

- Pillows available at your room**

Fibra Copos Pillow	60 cm	Filling with fibre balls "Copobol". Anti-allergic and isothermic.	Maximum comfort with a soft touch. Perfect thermal isolation and quickly recovering its original form.
Fibra Copos Pillow	80 cm	Filling with fibre balls "Copobol". Anti-allergic and isothermic.	Maximum comfort with a soft touch. Perfect thermal isolation and quickly recovers its original form.

- Pillows available by request at the reception desk**

Oasis Pillow	67 cm	100% "Vicofarm" Filling is an anti-microorganism material and hypoallergenic.	Thin pillow. Maximum comfort with a soft touch.
Latex Pillow	60 cm	100% Latex. Anti-microorganism material and hypoallergenic.	Maximum comfort with a soft touch. Perfectly adaptable to head and neck.

Feather pillow		50% Duvet filling and 50% Feathers	Maximum comfort with a soft touch. Perfectly adaptable to head and neck.
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Post & Fax: The main town post office is located 100 meters away. Fax services are available for a small fee.

R

Reception & Lobby (Floor 0): Open 24/7 with multilingual service (English, Portuguese, Spanish, French). Offers lounge seating and free Wi-Fi.

Restaurant “O Convite” (Floor 0): Authentic À La Carte dining. **Lunch:** 12:00 PM – 3:00 PM | **Dinner:** 7:30 PM – 10:00 PM. Open daily.

Room Service: Available 16 hours daily from **8:00 AM to 12:00 AM midnight**. Please consult the digital Room Service menu on this page. *(A €4.00 tray charge applies per order).*

S

Safes: Every room features an electronic safe inside the closet (Default factory code to reset: 1234). A central hotel vault is also available at the front desk. *The hotel is not liable for items left unsecured.*

Sanctuary of Fátima: Please ask at the front desk for mass schedules, event timetables, and walking directions.

Smoking: The hotel is entirely smoke-free. Dedicated smoking-permitted rooms are not available.

Suites: Our 4 premium suites feature a separate master bedroom with a double bed and chaise longue, alongside an independent living area with a sofa bed and a secondary TV.

T

Taxis: Call-a-taxi service is available 24/7 via the front desk.

Telephones (Quick Dial Guide):

- Front Desk / Emergency: Dial **9**
- Dom Spa Center: Dial **562**
- Restaurant & Bar: Dial **525**
- Room-to-Room: Dial the desired room number directly.
- External/International Calls: Dial **0** first + Country Code + Area Code + Number.
(Charges are auto-billed to your room account).

Transports:

- *Bus:* The central Fátima Bus Terminal is just 400 meters away, connecting to all major Portuguese cities.
- *Train:* The nearest railway station is 35 km away (Fátima Station). Due to a lack of public shuttle transfers, train travel is not recommended.

TV: All guest rooms feature flat-screen cable TVs with 60 international channels.

W

Wake-Up Calls: Please contact Reception to schedule an automated or personal wake-up call.

Water: Tap water throughout the property is perfectly drinkable. One complimentary water bottle is provided in the room. Other bottled water options are also stocked in your minibar or available at the bar.

WC/Public Restrooms: Located on the Ground Floor (Floor 0) next to the restaurant and adjacent to the Conference Centre.

Dom Spa Wellness Centre (Floor -1):

- **Inclusions:** Guests enjoy 1 hour of complimentary access per day to our indoor heated pool, fitness centre, sauna, Turkish bath, tropical shower, and jacuzzi.

- **Policies:** Treatments and massages require advance booking (Dial **562**). Swimsuits, slippers, and swimming caps are **mandatory** in the pool zone. Caps can be purchased on-site. To preserve serenity, entry may be paused if capacity limits are met.

Wi-Fi Access: High-speed wireless internet is complimentary across all rooms and public lounges.

- *Network Name:* **hoteldg**
- *Password:* None required (one-click connection).