



CARVOEIRO CLUBE

G R O U P

— Since 1982 —

# CASA 4YOU

## BEACH STUDIOS



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On behalf of the management and the entire team of the Carvoeiro Clube Group, we would like to welcome you to our Casa 4You studios and the wonderful Algarve.

To make the most of your holiday, please read the following information about our facilities.

These standards aim to provide comfort to our guests as well as to maintain the quality of the property.

In order for our future guests to continue to enjoy this accommodation, we ask you to take care of the property with respect, as if it were your own.

Should you have any questions or special requests, please do not hesitate to contact our team during your stay.

We thank you for your understanding and wish you a wonderful holiday.!

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## BEACH STUDIOS

### SCHEDULES AND SERVICES

#### RECEPTION OPENING HOURS

CARVOEIRO CLUBE

#### SUMMER

MONDAY TO FRIDAY

09:00 - 20:00

SATURDAY:

09:00 - 22:00

SUNDAYS AND PUBLIC HOLIDAYS:

10:00-13:00 /14:00-19:00

#### WINTER

MONDAY TO SATURDAY

09:00 - 19:00

SUNDAYS AND PUBLIC HOLIDAYS:

10:00-13:00 /14:00-19:00

*The times can suffer alterations, the actual time table if published at the reception door.*

**CHECK IN:** 15:00

**CHECK OUT:** 12:00

*In case you would like to stay longer than 12:00, please contact reception to verify possibility to do so.*

#### CLEANING SERVICE

Every 7 days for long-term stays, including change of bed linen and towels.

If you require extra service, please inform reception (extra charge).

*Please make sure that your private belongings are put away in the closets or drawer, so that our staff will be able to clean without putting your private belongings at risk.*

#### GARBAGE COLLECTION

Please note that rubbish is collected during the cleaning service throughout the week.

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### IMPORTANT TELEPHONE NUMBERS

|  |                                     |
|--|-------------------------------------|
| EMERGENCY - Police, Fire and Ambulance * | 112                                 |
| Carvoeiro Clube reception                | +351 282 350 800                    |
| Security / when reception is closed      | +351 913 353 123                    |
| Dr. Pertl / Dr. Habeck                   | +351 282 357 720 / +351 917 742 927 |
| Private Hospital Alvor                   | +351 282 420 400                    |
| Hospital Portimão                        | +351 282 450 300                    |
| GNR (Police)                             | +351 282 356 460                    |
| Taxi Service                             | +351 282 460 610                    |
| Faro Airport                             | +351 289 800 800                    |
| Flight Enquires                          | +351 289 800 801                    |
| Tourist Information                      | +351 282 357 728                    |
| SEF Immigration and Border Service       | + 351 808 202 653                   |

\* In the unlikely event of any incidents that result in calling Emergency Services (112), be sure to give the following information to avoid delays:

**Your name**

**Casa 4You / Room No.**

**Address:** Travessa da Tia Ilda, 8400-514 Carvoeiro

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### IMPORTANT INFORMATION

*Important notes to ensure that your stay goes smoothly, both for you and for other guests.*

According to Portuguese law, noise is not allowed from 10 pm to 07 am. Please do not disturb the tranquility of the guesthouse and other guests, avoid shouting, singing, listening to loud music or similar attitudes during these hours.

Under the legislation, excessive noise may also carry a fine for the guest up to 2,000 Euros, so any disturbance may bring inconvenience both to you and to anyone else who wishes to use this accommodation in the future.

In case of smoke or fire, please alert people around you. Attack the fire with the fire extinguisher if it is safe to do so.

Inform the reception, security officer, or call the emergency number 112.

There is a fire extinguisher in the corridor on each floor.

A first-aid kit is available for guests in each bathroom.

If you encounter smoke during your evacuation, keep it as low to the ground as possible.

We suggest keeping the front door locked, as well as your bedroom door and windows, whenever you leave the unit, even for a short time.

Do not leave jewelry, money, or any other valuables, such as cell phones, or computers, lying around the property.

Always keep your room key with you. If you cannot find or if you lose it, please inform the reception desk immediately.

When you leave your vehicle parked, make sure it is locked properly, even if you are only gone for a short time. Remove all valuables from the vehicle.

Please notify the reception or security officer if you notice anything unusual, such as someone strange inside Casa 4You, or if you notice any strange behavior from another guest.

Never allow people to enter who are not identified or with deliveries that have not been requested. All our employees have a badge, with the name and logo of our company. In case of doubt, contact the reception or the security officer.

In case of a power cut or other electrical problems, do not try to repair them. Inform reception to request a maintenance technician.

All damages and malfunctions that occur during your stay must be reported to the reception to be repaired and charged.



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### IMPORTANT INFORMATION (CONTINUATION)

No grilling / BBQ is allowed on the patio, it should be used only for relaxing and socializing without disturbing the other guests.

All units are "Non-Smoking", please respect this rule and do not smoke inside the Casa 4You.

All rooms are equipped with air conditioning. Please help us save energy by turning off the equipment when you are not on the property.

The TV channels are tuned, if not, please do not attempt to do so and contact the reception.

Please do not put toilet paper, wipes, or any other object down the toilet.

Please do not scatter any kind of garbage or throw it out the window.

Guests are not allowed to bring pets of any kind.

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### CARVOEIRO CLUBE SPORTS, RESTAURANTS & BARS

#### CARVOEIRO CLUBE DE TÊNIS E PADEL

Carvoeiro Clube de Ténis is one of the largest and most famous tennis clubs in the Algarve with 8 Australian Blue tennis courts, 2 AstroTurf courts and 4 Padel courts. Fitness fans will enjoy the fully equipped gym and dance studio.

#### VALE DE MILHO GOLF

Vale de Milho Golf is a 9-hole par-3 course, overlooking the Atlantic Ocean, close to Vale de Milho Village. It is a high-quality course designed by Dave Thomas. With its large, contoured greens, tall trees, lakes and bunkers, it provides a real challenge whatever standard of golf you play.

Guests from Casa 4 You may have some discounts. Please use your room keyring to identify yourself.

#### QUINTA DO PARAISO

##### TRATTORIA OLIVEIRA

Dine under the stars with our century year old olive tree and colourful bougainvillea in the heart of Quinta do Paraiso. Our team will welcome you to try our tastiest pizzas and pastas as well our delicious Mediterranean cuisine accompanied by a nice Portuguese wine. You can now also enjoy this at lunchtime.

*Take away available / +351 282 099 669*

##### CARAVELA COCKTAIL LOUNGE BAR

Caravela bar is the central meeting point of Quinta do Paraiso from April to October. Come try our tasty snacks, ice creams or delicious cocktails at our terrace near the pool. Don't miss out on our evening entertainment during the summer season, such as live music, DJ, quizzes, mini disco and much more. Please check our website or app for further information.

#### BOUTIQUE HOTEL VIVENDA MIRANDA

##### RESTAURANT MIRANDUS

Restaurant Mirandus is the perfect location (Praia Porto de Mós, Lagos) to enjoy a lunch or dinner with spectacular views along the coastline. In Restaurant Mirandus you can experience our healthy Mediterranean cuisine, made with fresh and local products. The menu includes options for vegetarian and special dietary needs.